

ARE YOU PAYING TOO MUCH FOR YOUR FORKLIFT SERVICES?

LENCROW CAPPED PRICE SERVICE PLAN

(UNIT IC 1-3.5T)



Service Plan	200 HRS SERVICE	600 HRS SERVICE	1200 HRS OR YEARLY
	\$250	\$565	\$999
Inspection			
Carry out operational function check	✓	✓	✓
Battery condition & fluid level	✓	✓	✓
Specific gravity of battery fluid	✓	✓	✓
Check automatic transmission function	✓	✓	✓
Check automatic transmission oil	✓	✓	✓
Check differential oil	✓	✓	✓
Check steer & drive bearing free play	✓	✓	✓
Check exhaust system	✓	✓	✓
Check steering components	✓	✓	✓
Check tyre pressure	✓	✓	✓
Check tyre wear/condition	✓	✓	✓
Check wheel nuts	✓	✓	✓
Check brake fluid level	✓	✓	✓
Check brake operation	✓	✓	✓
Check Inching pedal operation	✓	✓	✓
Check hand brake operation	✓	✓	✓
Check hand brake operation & adjust	✗	✓	✓
Check steering wheel play & operation	✓	✓	✓
Check hydraulic oil	✓	✓	✓
Check tynes for wear	✓	✓	✓
Check lift chains for wear & tension	✓	✓	✓
Adjust lift chains	✗	✓	✓
Check carriage roller's	✓	✓	✓
Check mast roller's	✓	✓	✓
Check mast roller clearance	✓	✓	✓
Check mast wear & operation	✓	✓	✓
Check all hydraulic functions & attachments	✓	✓	✓
Check neutral start & gauges	✓	✓	✓
Grease and lubricate all areas	✓	✓	✓

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Check all lights & bulbs	✓	✓	✓
Check all accessory belt tensions	✓	✓	✓
Check air cleaner	✓	✓	✓
Check all fluid levels	✓	✓	✓
Check fuel system (Petrol & LPG)	✓	✓	✓
Check cooling system	✓	✓	✓
Remove drive wheels & brake drums	✗	✓	✓
Check and report lining wear	✗	✓	✓
Check wheel cylinders for leaks	✗	✓	✓
Brake shoe clearance & adjust	✗	✓	✓
Inspect all wheels for faults	✓	✓	✓
Report drive wheel & brake drum condition	✗	✓	✓
Blow out radiator & blow down unit	✓	✓	✓
Remove steer hubs & adjust	✗	✓	✓
Replace			
Engine oil	✓	✓	✓
Oil filter	✓	✓	✓
Spark plugs	✗	✓	✓
Air filter	✗	✓	✓
Fuel filter (petrol or LPG)	✗	✓	✓
Automatic transmission oil	✗	✗	✓
Automatic transmission filter	✗	✗	✓
Differential oil	✗	✗	✓
Repack wheel bearings	✗	✗	✓
Brake fluid	✗	✗	✓
Hydraulic oil & required filters	✗	✗	✓
Suction filter	✗	✗	✓
Carry out valve adjustment	✗	✗	✓
Replace coolant & test system (except Toyota type)	✗	✗	✓

Rates valid until June 2019.

Message from the Managing Director

Lencrow Materials Handling pride ourselves as leaders in Materials Handling in Australia. With over 40 years industry experience we are the experts in Materials Handling.

Our service vans are well stocked with parts and lubricants to suit most model forklifts for servicing and general repairs. In addition to this, we have extensive parts stores located in each state.

We are pleased to offer a comprehensive preventative service maintenance agreement for your fleet of forklifts.

The rates outlined in our 26 month Capped Price Service Plan include:

- Total travel time for each service
- Labour
- Nationwide pricing
- Services completed in standard business hours

All breakdown callouts requiring substantial repairs will be quoted prior to works being carried out. Any additional repairs noted by our technicians during servicing of your unit will be quoted and will require your acceptance prior to repairs being undertaken.

All quoted jobs will require a purchase order number which will be provided on the applicable invoice.

Lastly, we will monitor the hours of the unit to maintain that correct and regular services are carried out when required. Under our care we will ensure that your fleet of forklifts remain compliant with current Workplace Health and Safety Legislation, Duty of Care and Manufacturers Recommended Service Intervals.

We look forward to providing the highest levels of service at the most competitive price to all our valued customers.

Yours Sincerely,

Ross Grassick

Terms & Conditions

1. The Lencrow Capped Price Service Plan is a contract between Lencrow and your organisation for a 26 month period from the date of signing. Once the Lencrow Capped Price Service Plan contract has been signed a service schedule will be established.
2. The Lencrow Capped Price Service Plan – applies to the following three (3) eligible scheduled services only:
 - 3 months / 200 hour Scheduled Service
 - 6 months / 600 hour Scheduled Service
 - 12 months / 1200 hour or yearly Scheduled Service
3. The recommended service intervals are 3 months or 200 hours (whichever occurs first.) It is recommended that the service should be performed at the required time interval to comply with the warranty terms & conditions even if the forklift has not achieved the nominated hours due to infrequent use.
4. The recommended service must be carried out within 3 months or 200 hours of the recommended schedule to be eligible for the published Lencrow Capped Price Service Plan price for that particular recommended scheduled service.
5. The Lencrow Capped Price Service Plan covers all scheduled service maintenance items listed under Service Operations (except wear and tear items) in the Forklift Service and Information Booklet, including:
 - Lencrow supplied service parts
 - Labour
 - Fluids & lubricants
 - Sundries
6. The above scheduled services will be carried out for the maximum service plan price as displayed in the Lencrow Capped Price Service Plan.
7. The prices displayed exclude GST. Any change to the GST rate will affect the total price of the service.
8. The Lencrow Capped Price Service Plan is available in the following city metropolitan areas: Sydney, Melbourne, Brisbane, Adelaide & Newcastle. Please contact a member of our team for our service area radius, as conditions apply.
9. Lencrow reserves the right to cancel any Lencrow Capped Price Service Plan agreement upon a sale or relocation of a forklift. The Lencrow Capped Price Service Plan is not transferrable to another forklift.
10. Items not covered by the Lencrow Capped Price Servicing Plan include:
 - Additional service schedule items that may be required due to the forklift having been operated in arduous or severe conditions. By way of example: Dusty environments, Unsealed operating surface, Use with poor quality fuel.
 - Items replaced which are subject to wear and tear. These items include, but are not limited to, batteries, steering components, light bulbs, lift chains, fork tynes, drive belts, brake linings, brake drums, tyres, wheels, transmission components and wheel bearings.
 - Adjustments that may be required from time to time as a result of normal usage such as: noises, vibrations, adjustments of lift chains and attachment clamps.
 - Inspections and checks as required by State authorities for forklift registration.
 - Repairs required due to damage caused by accidents or improper use of the forklift, use of non-Lencrow parts and accessories, poor quality or unsuitable fuel, modifications or conversions by companies not approved by Lencrow.
11. Should any additional work not covered by the Lencrow Capped Price Service Plan be required, you will be advised of the additional costs, and your approval sought, prior to any work commencing.

LENCROW
FORKLIFTS



For service call our team

1300 536 276

or place an enquiry at our website

www.lencrowforklifts.com.au

Sydney

Melbourne

Brisbane

Adelaide

Newcastle